

### Performance-based Compliance

Fadiga na Aviação Seminário Internacional Rio de Janeiro, Brasil April 28-29 Capt Miguel Marin
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ICAO

#### Overview

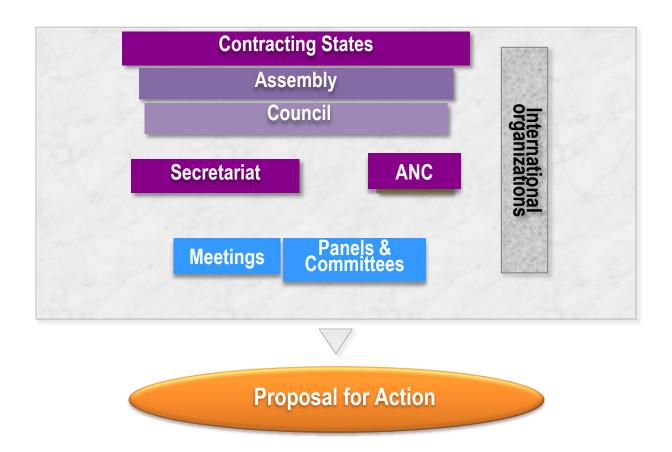


- The ICAO provision development process
- Why is ICAO introducing Performance based Provisions
- Are States ready?
- Regulatory environments
  - Prescriptive-based and Performance-based
- Setting the Scene





#### Origins of New ICAO Provisions



**ANC- Air Navigation Commission** 

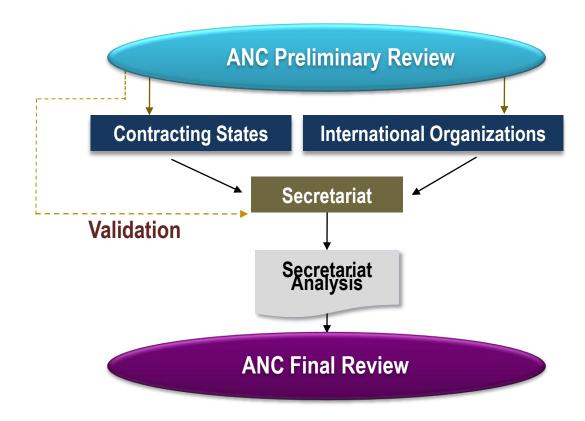


#### Development of proposal



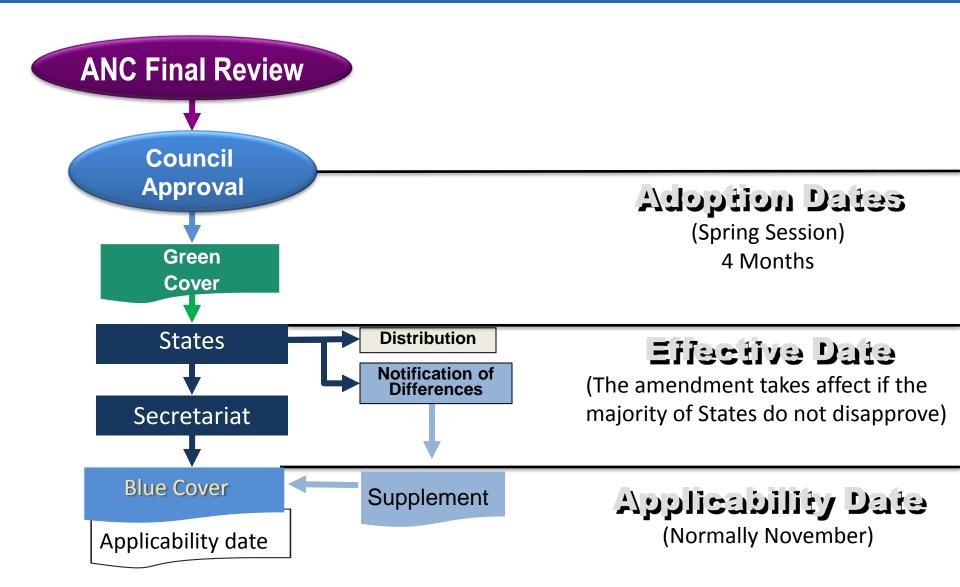


#### Preparing the Amendment Proposal





#### Adopting a SARP



#### ICAO Documentation

- Annex Provisions
  - Standards (shall)
  - Recommended Practices (should)
  - Appendices (Standard = shall)
  - Attachments (guidance)
- PANS Procedures for Air Navigation Services
- Guidance Material
  - Manuals
  - Circulars





#### ICAO – The State – The Operator

- ICAO provides provisions (SARPs and guidance material) to the States;
- The States establish Laws and regulations in accordance with the (SARPs);
- Operators develop policies to comply with their State's regulations.

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#### Why Performance – based Provisions?

- A31-2: "Increasing the effectiveness of ICAO" (1995)
  - Establish procedures for setting objectives,
  - Expected results,
  - Priorities and targets, and
  - Application of performance indicators;
- The ICAO Council Decision (2005)
  - Per recommendation A35-14
  - SARPs development should take into account "Performance Objectives"

Official beginning of "Performance-based" approach concept in ICAO

## Performance-based Regulations Challenges



- Prescriptive
  - Monitoring compliance with requirements
- Performance-based
  - Identification of acceptable performance outcomes
  - Validation of the system by which the outcomes are achieved
- Requires a change in the knowledge base and skill sets
  - Individuals involved in developing the regulations and providing the oversight
  - implications for the way in which the regulator and the operator interact.
- Regulator's resources.

### Performance-base Regulations Foundations



- Consistent Implementation of International Standards
- Consistent Regulatory Oversight
- Effective Incident and Accident Investigation
- Sufficient Number of Qualified Personnel
- Effective Errors and Incidents Reporting
- Continuous Improvement
- State Safety Program implementation

## Lack of Effective Implementation (LEI) ICAO's Analysis



- Like Golf, the lower the score the better
- ICAO's Universal Safety Oversight Audit Program (USOAP)
  - Focus on the State's capability for providing safety oversight
  - Assessing whether the critical elements of a safety oversight system have been implemented effectively
  - LEI measurement is based on protocol questions not satisfactorily addressed by a State for each critical element

## Lack of Effective Implementation (LEI) Global Results



- States audited by USOAP
  - 32% have more than 50 % LEIs
  - 31% have more than 30 % and less than 50% LEIs
  - 37% have less than 30 % LEIs
- States with scores above 30% may not be ready
  - Safety oversight systems need to be mature
  - May have difficulty in adequately regulating and overseeing performance-based regulations.

## Defining the Regulatory Architecture Prescriptive



- Prescriptive regulatory architecture
  - Assumes that compliance will ensure that the system is performing safely
    - Within limits = safe
    - Outside limits = unsafe
  - Establish "what" is to be achieved and "how" it must be achieved
- Often the "one fits all" does not work

No matter its past successes, Prescription must be complemented by supplemental strategies

### Defining the Regulatory Architecture Performance-based



- Performance-based architecture
  - Establish "what" is to be achieved, but provide flexibility on "how" it must be achieved
  - For the regulatory authority
    - Measurable objectives
  - For service providers
    - Measurable performance objectives

Constant cycle to ensure that the safety management processes are operating in accordance with design expectations.



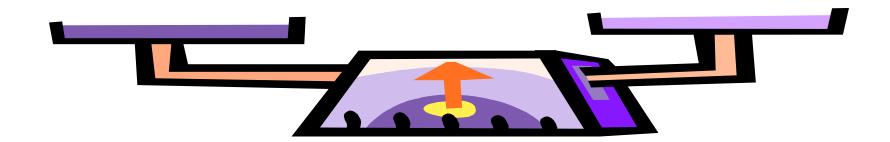
### Performance Cycle



### Performance-based Benefits



- Balance between Safety, Flexibility and Efficiency
- Custom provisions ensure equivalent or better level of safety
- Addresses the issue "one size does not fit all"





#### Guidance Material in Development

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## Equivalent level of Safety Brain Storming



- 6 of one is equivalent to half a dozen
  - Gets complicated when SARPs are complex
- Measure the accuracy of the baseline
  - proximity to the limits (how critical)
  - variance of the actual with the planned (how often)
- Ensure that the PB is equivalent

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### Components of a Performance-based Provision



- Require a Prescriptive base line
- Clearly identify the possible "Variances"
- Ensure an equivalent level of Safety
- Identify specific areas for the Risk Assessment
- Requires supporting guidance material
   In essence a performance based provision is in itself prescriptive

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#### Model Performance-based Provision

4.7.2.3.1 Notwithstanding the provisions in 4.7.2.3 a ; the State of the Operator may, based on the results of a specific safety risk assessment conducted by the operator which demonstrates how an equivalent level of safety will be maintained, approve operations beyond the time limits of the most time-limited system. The specific safety risk assessment shall include at least the:

a) capabilities of the operator;

b) overall reliability of the aeroplane;

c) reliability of each time limited system;

Risk Assessment

- d) relevant information from the aeroplane manufacturer; and
- e) specific mitigation measures.

Note.— Guidance for the specific safety risk assessment is contained in Attachment D.

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#### Summary

- ICAO is placing increased emphasis on performance-based provisions
  - Allow variances to the prescriptive provisions under determined circumstances
- Performance-based is a means of compliance
  - Bound by the prescriptive provisions unless specific specifically indicated
- Implemented correctly it enhances Safety
  - Proactive
  - Continuous monitoring
  - Customizing rather than regulating based on the lowest common denominator

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### Summary (cont.)

- Performance-based compliance
  - Offers balance between safety and flexibility/ efficiency
  - Requires a solid prescriptive foundation
  - Requires skills for proper oversight
- Improperly implemented can have negative effects

### Scene setting Crew 1

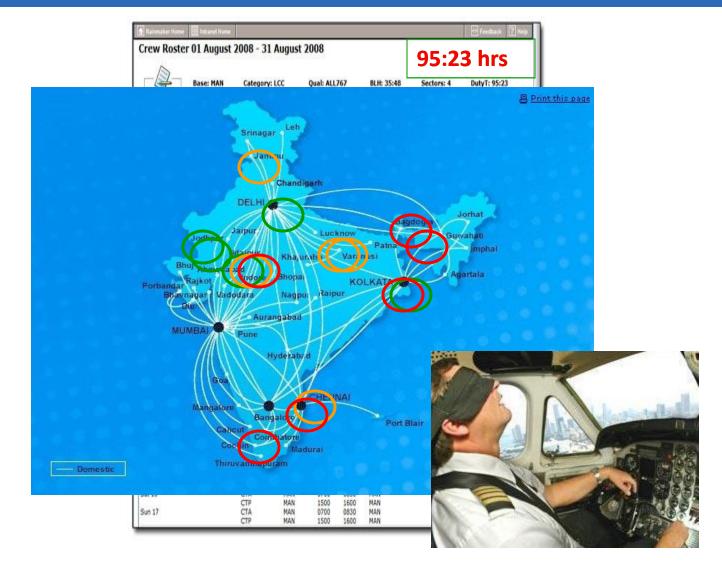




## Scene setting Crew 2







#### Scene setting



